AOAO President's Report - December 2014 Having trouble viewing this email? [~ViewInBrowser ~]View In Browser[~EndViewInBrowser~]

Aloha From Kauai

Aloha from Hanalei Bay Resort!

I think Lillian Watari, our Guest Services Manager, said it best when she commented that "Christmas came early to Hanalei Bay Resort this year." No, there wasn't a random spotting of Santa's sleigh. Lillian is referring to the long-awaited reopening of the lobby in August, which for many of us really did feel like Christmas. We would like to extend a huge thank you to both boards for their support during the refurbishment and to the



Leutheusers in particular for their generous donation of a 3-D map of Hawaii, which is now on display. The redesigned lobby goes a long way toward creating an unforgettable experience for Owners and Guests.

In addition to the new lobby, which includes an elevator by the restrooms per code, the lower level now has an Owners Lounge where you can pass the time if you arrive early or have a flight late in the day. On the same level you'll also find a new meeting room, locker rooms, gazebo, and lawn for special events. We look forward to addition improvements in the near future, including the opening of a sundry shop the first of the year and the completion of our solar project. We will keep you updated on the bar, restaurant, and pool bar; we are currently waiting for permits.

The VOA and AOAO held a joint budget meeting in November, which focused on our reserve funding. The boards approved a modest 1.99% increase in maintenance fees, which is pretty incredible considering the increased costs we have incurred with all of the new projects. We are also establishing joint committees. If you are interested in participating, please contact me or Scott.

We are following events in Princeville closely to see how they impact our resort. A developer recently purchased the Prince course and will be closing it in early 2015. There is also a new shuttle service in Princeville, which gives you the option to go into town without having to worry about parking. Make sure to ask the concierge about it the next time you visit. As you may have heard, there are also plans to develop the wetlands around the resort as part of the Hanalei Plantation development. We are concerned about the impact the project will have

during construction and the density of the area once it is completed. We will continue discussion with the developer and will keep you updated on our progress.

Finally, I'd like to extend another huge thank you to the wonderful family of employees at our resort. They have done a wonderful job taking care of our home away from home during the renovation. As beautiful as the new lobby and facilities look, the real spirit of aloha shines through the employees each and every day.

On behalf of the AOAO, I'd like to wish everyone a "Mele Kalikimaka." We hope everyone can visit soon to enjoy the beauty of our magnificent Hanalei Bay Resort.



Mike Rembis AOAO President Hanalei Bay Resort



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